Entering EMS Data in ESO Solutions for the Unique ID Pilot Project

The Unique ID Pilot Project will take place in RAC A&B from ***May 1 – July 31, 2024.*** When you respond to a motor vehicle crash in which the Texas Department of Public Safety is the responding law enforcement agency, ask the Trooper for their **Call Number**. This number will have the prefix of TX 2024 (example full Call Number: TX 2024-3956). Follow the instructions below to enter the Call Number into the correct field(s) of your patient care report within ESO Solutions.

***Please Note****: These instructions only specify the field needed for this pilot project; you still need to complete the entire Patient Care Report in accordance with your agency and local guidelines. If a Call Number is not readily available, please do not delay transport OR PCR transmission to the receiving facility. The record can be resubmitted to the state repository (with the Call Number) at a later date, and will overwrite any existing record (within 90-days).*

1. In the “Call Nature” section, select TAI – TRAFFIC ACCIDENT INJURY

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1. Click on Forms in the blue header and select Motor Vehicle Collision Form

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1. At the bottom of this form under the “Other” section, enter the Call Number into the field labeled Law Enforcement Case #.

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***Additional Considerations:***

1. If you are treating multiple patients, please record the Call Number on each PCR. The Call Number is unique to the incident and will not differ by individual patient.
2. If you cannot obtain the Call Number on the scene, you can contact the Texas Department of Public Safety – Communications to obtain this number after patient transfer. The phone number for each county is listed in the table on the next page.
3. For any technical issues related to your state Registry Account please contact [Injury.Web@dshs.texas.gov](mailto:Injury.Web@dshs.texas.gov)

**DPS Communications Phone Numbers**

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| **County** | **DPS Communications** |
| Armstrong | Amarillo: 806-463-1394 |
| Bailey | Lubbock: 806-740-8771 |
| Borden | Midland: 432-498-2130 |
| Briscoe | Amarillo: 806-463-1394 |
| Carson | Amarillo: 806-463-1394 |
| Castro | Amarillo: 806-463-1394 |
| Childress | Amarillo: 806-463-1394 |
| Cochran | Lubbock: 806-740-8771 |
| Collingsworth | Amarillo: 806-463-1394 |
| Cottle | Wichita Falls: 940-851-5501 |
| Crosby | Lubbock: 806-740-8771 |
| Dallam | Amarillo: 806-463-1394 |
| Dawson | Midland: 432-498-2130 |
| Deaf Smith | Amarillo: 806-463-1394 |
| Dickens | Lubbock: 806-740-8771 |
| Donley | Amarillo: 806-463-1394 |
| Floyd | Lubbock: 806-740-8771 |
| Gaines | Midland: 432-498-2130 |
| Garza | Lubbock: 806-740-8771 |
| Gray | Amarillo: 806-463-1394 |
| Hale | Lubbock: 806-740-8771 |
| Hall | Amarillo: 806-463-1394 |
| Hansford | Amarillo: 806-463-1394 |
| Hartley | Amarillo: 806-463-1394 |
| Hemphill | Amarillo: 806-463-1394 |
| Hockley | Lubbock: 806-740-8771 |
| Hutchinson | Amarillo: 806-463-1394 |
| Kent | Abilene: 325-795-4030 or 325-795-4031 |
| King | Lubbock: 806-740-8771 |
| Lamb | Lubbock: 806-740-8771 |
| Lipscomb | Amarillo: 806-463-1394 |
| Lubbock | Lubbock: 806-740-8771 |
| Lynn | Lubbock: 806-740-8771 |
| Moore | Amarillo: 806-463-1394 |
| Motley | Lubbock: 806-740-8771 |
| Ochiltree | Amarillo: 806-463-1394 |
| Oldham | Amarillo: 806-463-1394 |
| Parmer | Amarillo: 806-463-1394 |
| Potter | Amarillo: 806-463-1394 |
| Randall | Amarillo: 806-463-1394 |
| Roberts | Amarillo: 806-463-1394 |
| Scurry | Abilene: 325-795-4030 or 325-795-4031 |
| Sherman | Amarillo: 806-463-1394 |
| Swisher | Amarillo: 806-463-1394 |
| Terry | Lubbock: 806-740-8771 |
| Wheeler | Amarillo: 806-463-1394 |
| Yoakum | Lubbock: 806-740-8771 |